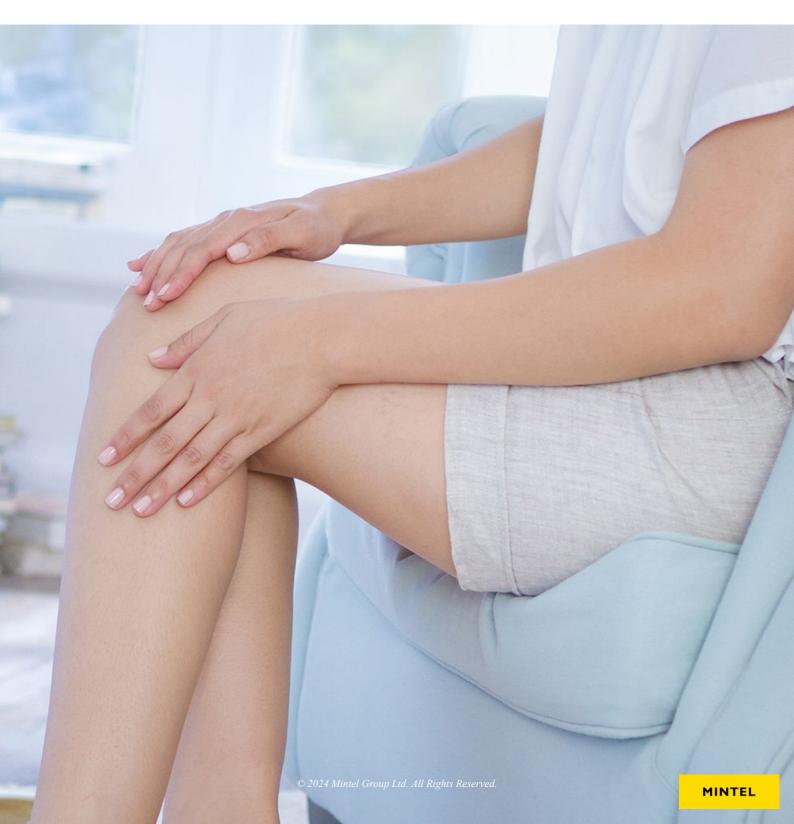
# **BODYCARE – THAI CONSUMER –** 2020

Unlock the potential of bodycare by facilitating emotive conversations, serving the underserved needs and reanimating the category excitement.





# Report Content

# **EXECUTIVE SUMMARY**

- · What you need to know
- · Mintel's perspective

#### Market context

- Graph 1: number of body, hand, and footcare product launches. Jul 2017-Jun 2020
- · Niche body part products suggest growth potential

#### What consumers want and why

- Graph 2: satisfaction with the effectiveness of bodycare products by age group, April 2020
- Consumers want: solutions specific to different body parts
- · Consumers want: exciting textures

#### **Opportunities**

- · Address holistic bodycare with self-love empowerment
- · Break away from generic hydrating claims
- · Introduce new textures with suitable skin benefits

#### Competitive landscape

Market activities

#### Mintel predicts

- Thai bodycare faces a short-term setback but will recover by summer 2021
- The marketing mix 4Ps

#### **KEY TRENDS**

- What you need to know
- · Thai bodycare market is small with slow growth
  - Graph 3: bodycare and facial care retail market values in million US dollars, 2013-2022
- · Declining body, hand and footcare launches
  - Graph 4: skincare launches by subcategories, Jun 2017-May 2020
- · Thai bodycare trails behind other leading Asian countries
  - Graph 5: bodycare launches, Jun 2017-May 2020
  - Graph 6: top 10 claims in bodycare, Jun 2017-May 2020
  - Graph 7: top 10 beauty enhancing claims in bodycare, Jun 2017-May 2020
- · Lotion texture's throne is shaken

- Graph 8: bodycare launches by texture, Jun 2017-May 2020

#### **KEY DRIVERS**

- · Facial care is full of innovations and excitement
- Breaking away from traditional lotion
- · Combining textures to create a new texture
- · Revealing skin is the new fashion
- · Digital media powers the communication of specific body parts
- · Don't shy away from taboos, or risk missing the opportunities

#### GLOBAL TRENDS AND HOW THEY ARE PLAYING OUT IN THAILAND

#### **CONSUMER INSIGHT**

- · What you need to know
- · Bodycare is underwhelming
  - Graph 9: "I am excited about the current bodycare offering in the market" by age, Apr 2020
  - Graph 10: "I am excited about the current bodycare offering in the market" by gender, Apr 2020
- Excitement drives higher usage
  - Graph 11: bodycare product used more in the past 12 months, Apr 2020

#### Explore new benefit claims to meet consumers' needs

- · Number one body problem is dullness
  - Graph 12: body problems experienced in the past 12 months, Apr 2020
  - Graph 13: bodycare top 10 beauty enhancing claims, Apr 2019-Mar 2020
  - Graph 14: bodycare product features sought after, Apr 2020
- Whitening and acne are the pinnacle problems of the young
  - Graph 15: body problems experienced in the past 12 months by age group, Apr 2020
- · No right solutions, no satisfaction
  - Graph 16: body acne experienced in the past 12 months by age group and gender, Apr 2020
  - Graph 17: sagging skin experienced in the past 12 months by age group, Apr 2020

#### Draw out the strengths of textures to add appeal

- · Sunlight protection benefit stands out in lotion
  - Graph 18: bodycare benefits and textures association, Apr 2020
  - Graph 19: lotion benefits and textures association, by age, Apr 2020
- · Consumers are ready for new textures...
  - Graph 20: bodycare benefits and textures association, Apr 2020

- Graph 21: bodycare benefits and textures association, Apr 2020
- Graph 22: bodycare benefits and textures association, Apr 2020
- Graph 23: bodycare benefits and textures association, Apr 2020
- Graph 24: no benefits associated with oil texture, by age, Apr 2020
- Graph 25: moisturising benefit associated with oil texture, by age, Apr 2020

#### Expand into other body parts

- · Growth opportunities lie outside of just body
  - Graph 26: bodycare product types used in the past 12 months, Apr 2020
  - Graph 27: specific body parts problems experienced in the past 12 months, by age group, Apr 2020
  - Graph 28: intimate care products used in the past 12 months, Apr 2020
  - Graph 29: breast care products used\* in the past 12 months, Apr 2020
  - Graph 30: nipple care products used in the past 12 months, Apr 2020
- · Consumer insight in summary

#### MARKET APPLICATIONS

Opportunities: key focus area

#### White space opportunities in addressing specific body parts

- Start with education to cultivate a routine
- Growth opportunities lie outside of just body
- · Create awareness for hand dehydration
- · Hand washing and handcare go hand in hand
- Make digital space the haven of intimate talk
- · Case study: Nipplets lingerie

#### Opportunities in benefits

- Graph 31: top 10 beauty enhancing claims in bodycare, Jun 2019-May 2020
- Graph 32: body problems experienced in the past 12 months, Apr 2020
- · Continue whitening/brightening care despite staying indoor
- · Deliver precise and powerful body acne solution with built-in applicator

#### Opportunities in texture

- Use milk to improve both skin tone and quality
- Mirror skin tightening image from facial essence to body
- Position body oil as the wellbeing bodycare solution for the 35+
- · Create new texture combinations with a story
  - Graph 33: texture combination percentage of bodycare lotion, Jun 2017-May 2020
  - Graph 34: texture combination percentage of bodycare gel, Jun 2017-May 2020

# Bodycare - Thai Consumer - 2020

- Play up the benefit of different textures
- Take inspiration from the food industry
- · Market applications in summary

# Who's innovating

- Specific body part care for women
- Specific body part care for men

#### **Global innovations**

- The power of product reviews: from body exfoliant to being the local's favourite body acne solution
- Sleep aid and de-stressing claims in bodycare
- Innovative body oil launches
- Handcare with protection against elements

#### **BOARDROOM CHECKLIST**

• Boardroom checklist

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