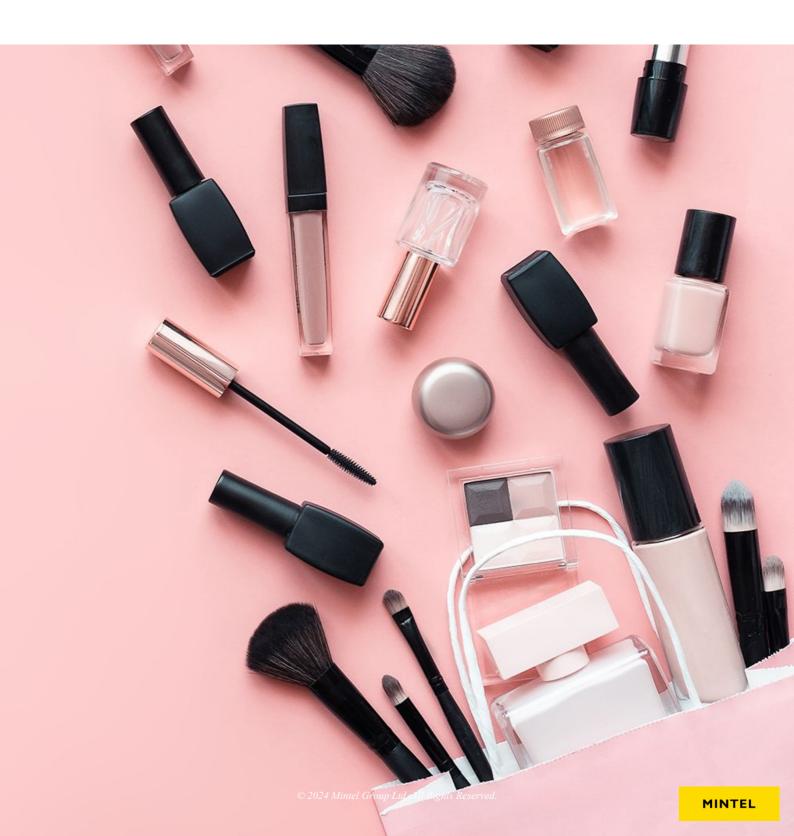
COLOUR COSMETICS – GERMANY – 2020

German consumers want it all for less – less time, effort and money. As women intend to maintain usual spend amidst the COVID-19 outbreak, brands must adapt online.



Heidi Lanschützer, Deputy Research Director, Germany



Report Content

EXECUTIVE SUMMARY

Mintel's perspective

Market context

- Impact of COVID-19 on colour cosmetics
- Impact of COVID-19 on colour cosmetics
- Price erosion is impeding industry growth
- Systemic changes coming

Mintel predicts

- Better days ahead for colour cosmetics
- Colour cosmetics to resume growth in due time

What consumers want, and why

- Consumers want: intuitive products
- Consumers want: intuitive products
- Consumers want: naturalness
 - Graph 1: Germany top five qualities when purchasing lip, eye and/or base makeup, September 2019
- Consumers want: naturalness
- Consumers want: value for money
 - Graph 2: budget brand purchases by makeup category, September 2019
- Consumers want: reliable makeup tools
 - Graph 3: top five priorities when purchasing makeup tools and accessories (Any rank), September 2019

Opportunities

- Al discovery buddy
- Second-skin makeup
- Flexible multitaskers

The competitive landscape

- Consistency in the ranks
- · German-owned companies hold their own against top global companies
- Quick download resources

THE IMPACT OF COVID-19

• COVID-19's impact on the broader category

- 2020 market size decline due to COVID-19 outbreak
- What COVID-19 will mean in the short, medium and long term for colour cosmetics
- Key shifts in consumer behaviours
- How COVID-19 is impacting key consumer segments
- Acknowledging threats...
- ...and focusing on opportunities
- The impact of COVID-19 on the marketing mix
- How a COVID-19 recession will reshape the industry

MARKET DRIVERS

- COVID-19 to end decade long growth
 - Graph 4: real GDP growth, 2008-19
- Spend on BPC resilient during COVID-19 outbreak

- Graph 5: anticipated change in spending on beauty products and toiletries over the next month, 21-29 April 2020

- Facial skincare sets tone across BPC
- Facial skincare sets tone across BPC
- Lifestyle shift sees consumers cut back
- Downward price competition
- Downward price competition
- · Younger demographics want it their way

WHAT CONSUMERS WANT, AND WHY

Purchase of face colour makeup

- Purchase of base makeup
 - Graph 6: types of face makeup purchased in last 12 months, September 2019
- No-makeup makeup trend in Germany
 - Graph 7: types of face makeup purchased in last 12 months, 2017-19
- Mintel Trend: The Real Thing
- Youth bias in base makeup misses opportunity
- Youth bias in base makeup misses opportunity
- Primers are young consumers' best kept secret
 - Graph 8: purchase of select base makeup in last 12 months, 16-24 vs 55+, September 2019
- Highlighter becomes a staple
 - Graph 9: purchase of face colour makeup in last 12 months, 2017-19
- Base makeup is purchased strategically
 - Graph 10: repertoire of face makeup purchased in last 12 months, 16-24s vs 65+, September 2019

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- Purchase of eye, lip and nail makeup
 - Graph 11: any purchase of eye, lip and nail products in the last 12 months (NET), September 2019
- Perfect trinity of colour makeup
- Perfect trinity of colour makeup
- Eye makeup under pressure
 - Graph 12: purchase of eye products in last 12 months, 2018-19
- Room for improvement with mascara
 - Graph 13: purchase of mascara in last 12 months, 2019
- Tension between giving into the hype and shopping responsibly
- Eye shadow fatigue
- Single shadows just as relevant as palettes
- Single shadows just as relevant as palettes
- Purchase of lip products
 - Graph 14: purchase of lip colour in the last 12 months, September 2019
- Lipstick effect not guaranteed in 2020
- Purchase of nail colour
 - Graph 15: purchase of nail colour in last 12 months, 2018-19
- Getting more out of home manicures
- Getting more out of home manicures

Preferred makeup brands

- Germans prefer affordable brands
 - Graph 16: Perferred colour cosmetics brands, September 2019
- Budget makeup is where the action is at
- Budget makeup is where the action is at
- Not convinced to trade up
- Not convinced to trade up
- Women cycle through price tiers at different life stages
 - Graph 17: preferred eye makeup brands by age, September 2019

Desired product qualities in colour cosmetics

- Desired product qualities
 - Graph 18: desired product qualities in colour cosmetics, September 2019
- Mintel Trend: Guiding Choice
- Easy access to natural makeup
- Future of natural is entwined with ethics
- Older consumers want health-conscious makeup

- Mintel Trend: Objectify
- Make makeup refills about treasures...
- ...less waste will follow
- ...less waste will follow
- Customisation is a unique quality
- Customisation is a unique quality
- Give consumers a good conscience
- Give consumers a good conscience

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- Purchase of makeup applicators
 - Graph 19: purchase of makeup applicators, September 2019
- Purchase of makeup applicators
- Purchase of makeup applicators
- Priorities when shopping for tools
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- Ethical makeup tools for longevity

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 - Graph 21: NPD in the colour cosmetics category, by launch type, 2015-19
- New varieties inspire vibrant glam
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 - Graph 22: NPD in the colour cosmetics category, by top ultimate company in 2019, 2018-19
- LVMH has a strong year
- L'Oreal inspired by TV series

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- Face gets special treatment in 2019
 - Graph 23: NPD in the colour cosmetics category, by sub-category, 2015-19
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- Efficiency and skincare benefits driven by face innovation
 - Graph 24: top claims in the colour cosmetics category in 2019, 2017-19
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- Protective bases for healthy skin
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- Highlighter gets a Hi-Fi makeover
- Cheek colour soothes fast
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- Eyeshadow palettes fight for attention
- Conspiracy palette breaks the internet
- Brows and lashes get better treatment
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- Textile-inspired lip products
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- Leading claims for nails
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- Regular polish integrates care
- Vegan brands spark breathable nail trend

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- Cosnova makes digital impact
- Pinterest: Try-on feature
- Traditional media resistant to change
- Mintel Trend: The Next Genderation
- Heidi Klum: Queen of Drags
- Benefit: Precisely Isi
- L'Oréal tackles gender inequality
- Sephora: Unlimited Power of Beauty
- Douglas: Singles Day
- Cosnova: CATRICE loves PETA
- Dr. Hauschka: In rhythm with nature

MARKET SHARE

Retail market share of colour cosmetics, 2018-19

- · German-owned companies hold their own against top global companies
- Big players lead with bold ambition

- Consistent performance from German players
- Private label retailers in full force

MARKET SEGMENTATION, SIZE AND FORECAST

Forecasting during COVID-19 crisis

- Note on forecast in response to COVID-19
- Note on forecast in response to COVID-19

Market size and forecast - retail value sales

- Online sales to tide category over
- Colour cosmetics to resume growth in due time

Retail value market shares of colour cosmetics by segment, 2018-19

- Eye segment sees strongest growth in 2019
- Eye segment makes step forward with consistent NPD
- Nails suffer in 2019 from consumer concern over ingredients
- Segmentation outlook for colour cosmetics

APPENDIX

Note on COVID-19

• COVID-19's impact on colour cosmetics and German consumer behaviour

Appendix - products covered, abbreviations and consumer research methodology

• Products covered in this report

Appendix - abbreviations

Abbreviations

Appendix - research methodology

- Consumer research methodology
- TURF methodology

Appendix - TURF analysis

• TURF analysis

Appendix - market size and forecast - retail value sales

• Market size and forecast - value



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