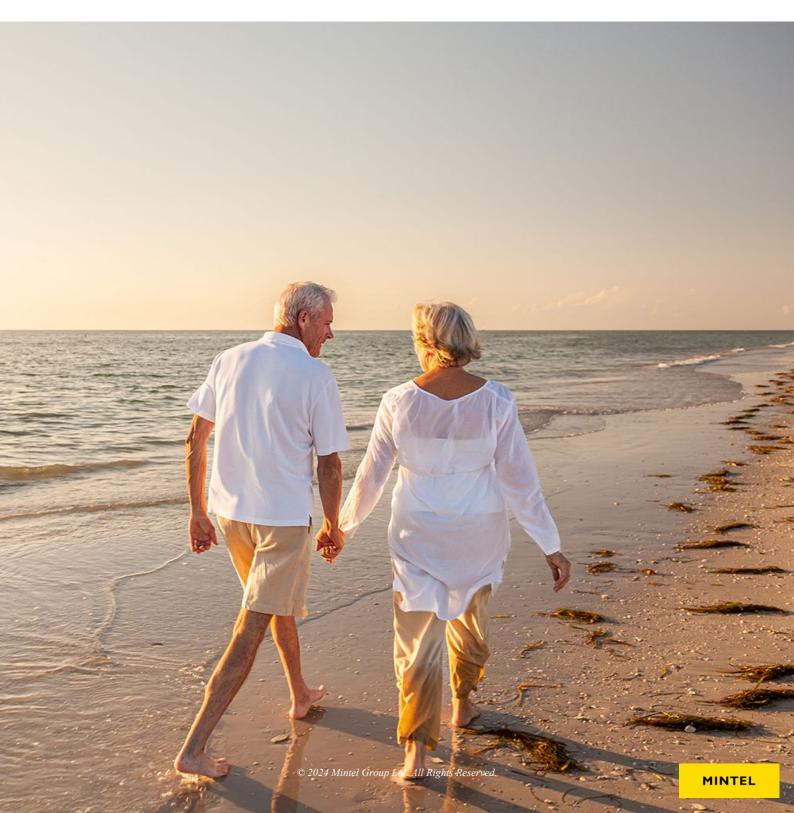
LIFESTYLES OF THE OVER-65S – GERMANY – 2023

Health and time with family/friends are top of mind for over-65s. Brands that support a holistic approach to well-ageing will resonate (eg promoting an active lifestyle).



Dr. Jennifer Hendricks, Senior Analyst - Consumer Lifestyles, Germany



Lifestyles Of The Over-65s - Germany - 2023

This report looks at the following areas:

- Over-65's overall satisfaction with life
- Over-65's priorities for the next five years
- Preferred ways to carry out selected activities (eg preference for grocery shopping in-person or online, managing finances in-person or online)
- Over-65's lifestyle behaviours, including their desire to try something new in the next 12 months and the role of new media in their everyday life
- How over-65s describe themselves and how this compares with their impression of other people in their age group



Health and time with family/friends are top of mind for over-65s. Brands that support a holistic approach to well-ageing will resonate (eg promoting an active lifestyle).

Overview

High inflation is taking a toll on the budgets of over-65s. At 19%, Germans aged 65+ with a net monthly household income of less than \in 1,500 are less likely to say that **their financial** situation allows them to live a carefree life (vs 47% of those with a net monthly household income of \in 1,500-2,999).

Since many of these consumers live off a fixed income from their pension pots, they are typically already prudent with their spending. However, since taking care of their physical health and spending time with family and friends are top priorities for Germans aged 65+, they may be more likely to spend money on products and services that support them in pursuing these priorities (eg nutritional support, family vacations).

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While the **majority of older Germans are online**, only 23% of Germans aged 65+ describe themselves as tech-savvy. Brands need to take this into account and make it **easier and more secure** for older, less tech-savvy Germans to manage services online (eg all-in-one travel apps, safe payment online).

Brands can capitalise on this growing consumer segment with **support for well-ageing** and the provision of **products and services tailored to the lifestyles and interests of over-65s** (eg staying healthy, travelling). Beyond that, brands that embrace the **importance of family networks into their offerings** can reach these consumers effectively (eg designated referral programs for family members).

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Report Content

EXECUTIVE SUMMARY

Market context

- Over-65s and the economy
- · Health issues increase with age
- Internet usage is prevalent among over-65s

Opportunities

- Understand how over-65s see themselves to resonate with them
- · Support well-ageing with a holistic approach to health
- · Celebrate age inclusion in the digital world to resonate with over-65s
- Embrace untapped opportunities in the silver economy with personalisation

MARKET DRIVERS

German economy

- Stagnation follows a technical recession
 - Graph 1: key economic data, in real terms, 2019-24
- Inflation slows down but remains at a higher level
- · Inflation is still the key factor affecting consumers' finances...
- · ...confidence and consumer expenditure
 - Graph 2: financial confidence index, 2022 23

Impact of the economy on over-65s

- The impact of the economy on over-65s
- Financial situation varies with life stage
 - Graph 3: current financial situation, by age, 2023
- More frugal spending is prevalent among older Germans

Ageing population

- · Demographic change is predicted to intensify over the coming years
 - Graph 4: population by age group, 2022
 - Graph 5: population structure by age, 2022-30
- Older Germans are an important target group
- Over-65s are living longer
 - Graph 6: further life expectancy of Germans aged 65, in years, 2005-2022

Health

- · Older men are more likely to be overweight or obese
 - Graph 7: BMI by gender and age, 2021
- · The German obesity epidemic is fuelled by physical inactivity
- The mind-body connection
- · Exercise activity decreases with age

Technology

- Internet usage has become increasingly widespread among older Germans
 - Graph 8: internet usage, by age, 1997-2022
- Smartphone usage has grown in popularity
 - Graph 9: usage of selected types of smartphone apps (NET), by age, 2023
- More than half of over-65s are present on social media
 - Graph 10: usage of selected types of social media sites or apps, by age, 2023*
 - Graph 11: social media platforms used in the last three months (top five), by age, 2023
- · Social media shows potential to engage older Germans

WHAT CONSUMERS WANT AND WHY

Overall satisfaction with life

- About two in three over-65s are satisfied with their life
- · Rotkäppchen celebrates the joy of life
- · Homeowners are more satisfied with their life
 - Graph 12: over-65's satisfaction with life overall (NET), by housing situation, 2023
- Home and garden brands: support older home owners in carrying out DIY home projects to keep their life dream affordable

Priorities for the next five years

- · Staying healthy and spending time with loved ones are top of mind
 - Graph 13: over-65's priorities for the next five years, 2023
- Embrace a holistic approach to health to promote well-ageing
- · Lanserhof Concept: living well for longer
- Get over-65s moving with fitness offers tailored to their needs
- · Peloton highlights the joys of leading an active lifestyle
- · Provide older consumers with nutritional support for age-related disease management
- Help older Germans with their mental wellbeing
- · Address older Germans' desire for family time

Preferred activity channels

- Over-65s prefer to carry out necessary everyday tasks in-person
 - Graph 14: preferred ways to carry out selected activities, 2023
- Grocery retail: entice over-65s with improved in-store experiences
- GLOBUS invites customers to enjoy their time in its in-house restaurants
- · Finance brands: champion a hybrid approach to ensure customer retention among older Germans
- · Combine forces with Paysafe to provide older Germans with safe payment online
- Travel & amp; leisure: surprise over-65s with convenient all-in-one online solutions

Lifestyle behaviours

- Over-65s are confident about their life experience
 - Graph 15: lifestyle behaviours of over-65s, 2023
- · Connect older Germans in the digital world to promote an active lifestyle
- Balanced provides fitness content tailored to over-65s
- Satisfy over-65s' desire for new experiences
- · Get inspired by Volkswagen and demonstrate that life always holds something new
- Provide jobs after retirement to contribute to older Germans' financial wellbeing
 - Graph 16: consumers aged 65+ whose financial situation allows them to live a carefree life, by age, 2023
- · Examples for companies that champion senior expert programs in the German working world
- Seize opportunities to grow your target group in the online media landscape
- Vodafone targets keen senior social media users with its internet services

How over-65s perceive themselves compared to others in their age group

- Family orientation is prevalent among over-65s
 - Graph 17: top five words that over-65s use to describe themselves and a typical person their age, 2023
- Step up your efforts to present over-65s authentically in advertising
- · Convince older Germans with outstanding warranty promises
- · Learn from Uber and celebrate independence for older consumers
- Support older Germans in navigating through the digital world

APPENDIX

Appendix – products, covered, abbreviations, consumer research methodology and language usage

- · Products covered in this Report
- Abbreviations
- Consumer research methodology
- A note on language

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