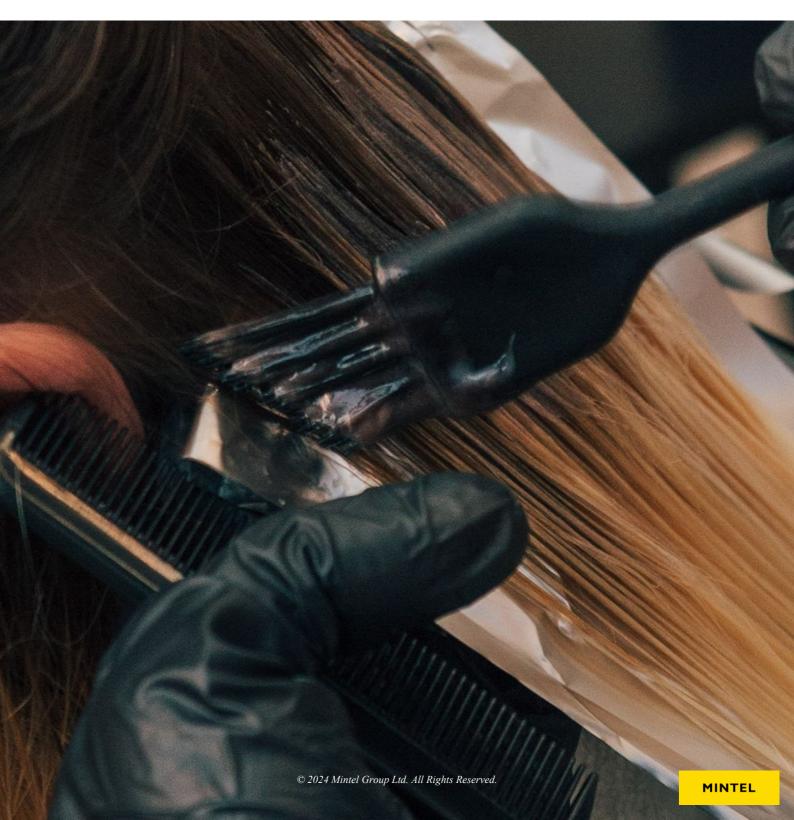
HAIR COLOURANTS – INDIAN CONSUMER – 2019

Encourage usage of hair colourants by making them mainstream. Focus on fashionable colours to drive use across demographics.



Rimpie Tulsiani, Sr. Beauty & Personal Care Analyst, India



Report Content

What you need to know

EXECUTIVE SUMMARY

- Take hair colour into mainstream haircare and beauty regimes; innovate with ingredients to enable consumers to try hair colour without fear
- Global retail market overview, hair colourants, 2019
- · Format innovations must align with convenience demands
- · Trending convenience claims tap into temporary colourants trend
- · Drive usage of hair colour across India, which is very low currently
- · Focus on easy-to-use hair colour products
- · Key takeaways

KEY TRENDS

· What you need to know

Key trends

- · Booming beauty and wellness industry: Innovations and at-home use products drive hair colour segment
- · Social media brings about the need for consumers to be well-groomed
- · Talk about quick-fix hair colours for the busy Indian consumer

Global trends and how they are playing out in India

- · Bring fully customised solutions into hair colour
- · How Mintel Trends are impacting hair colourants

CONSUMER INSIGHTS

What you need to know

Hair colour usage

- · Fashion hair colour is yet to catch on in India
- · Target the younger cohort by positioning hair colour as a fashion item rather than a necessity
 - Graph 1: Mean age of hair colour users vs non-users, March 2019
- · Young consumers want fun, expressive hair colours
- · Help non-hair colour users adapt to hair colour with easy-to-use DIY packs in small SKUs
- · Focus on convenience in at-home hair colour segment

- Graph 2: Hair colour usage, March 2019
- · Target men with a monthly grooming package including hair colour
 - Graph 3: Hair colour usage, by gender, March 2019
- Demographic profile: Hair colour users vs non-users
- · Penetrate into Southern India with hair colour that resonates with consumer needs in this region
 - Graph 4: Usage of hair colour, by region and age, Feb 2019
- Diversify hair colour portfolio to suit consumers across the board, both employed and non-working
- Cater to the rising aspirations of students
- · Young consumers show the most interest in bold hair colours

Hair colour users vs non-users

- · Innovate with packaging and options in DIY hair colours
- · Develop customisable drops and mix/match options
- Work around subscription and top-up packs for middle-aged hair colour users
 - Graph 5: Frequency of at-home hair colour (self/someone else) in last six months, by age group, March 2019
- Encourage repeat usage of hair colour among South Indian consumers
 - Graph 6: Frequency of at-home hair colour (self/someone else) in last six months, by region, March 2019
- Understand aspirations of consumers as low-tier cities step up in their hair colour usage
- Play up the fun element in hair colour; move away from talking about grey coverage
 - Graph 7: Select top reasons for not colouring hair, March 2019
- Products that meet the desire for vibrant hair colour
- · Modify ads and messaging to help younger consumers think of hair colour as an additional beauty step
- · Work to address the negative connotations associated with hair colour
- · Care for hair by including natural and hydrating ingredients
- · Focus on attaining the perfect balance between fashion colour and natural ingredients to attract consumers
- Push occasions for consumption of fashion colours
- · Adopt a multi-fold approach to appeal to different consumer segments
 - Graph 8: Select motivations to try at-home hair colour for fashion, March 2019
- Leverage kirana stores to push hair colours to non-hair colour users
 - Graph 9: Top retailers shopped by women for beauty products in last six months, by hair colour usage, Feb 2019
- · Innovate with formats and packaging to drive usage of fashion colours among hair colour users
- Blur with makeup to emphasise portability and ease of use
- · Leading players offer mascara-like formats for ease of use

MARKET APPLICATION

Opportunities: What you need to know

Opportunities

- · Assist consumers in their pursuit for hair colour, particularly fashion colours
- Custom hair colour suggestions with offline-to-online campaign
- · Serve up solutions that can be personalised
- · Bring hair colour into consumers' regular hair regimes, especially women
- Godrej Expert: Easy five-minute hair colour shampoo innovation
- · Allow consumers to experiment with hair colour with minimal impact
- · Tap into the need for natural ingredients, easy-to-apply and temporary colours to push consumption of fashion hair colour
 - Graph 10: Top five claims in hair colourants, 2017-19
- Choose from an array of hair conditioning oils
- · Include an array of oils in formulations

Local innovations

- · Mass brand Godrej centred communication around the most popular event in India: The Cricket World Cup
- · Streax launched its shampoo hair colour to provide a quick-fix hair colour solution

Global innovations

- · Protection claims can expand and tap into pollution concerns
- · Water-themed innovations convey purity and hydration
- · Interesting formats to explore
- · High levels of launch activity and exciting new claims

CONSUMER SURVEY METHODOLOGY

Consumer survey methodology

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US	+1 (312) 932 0600
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