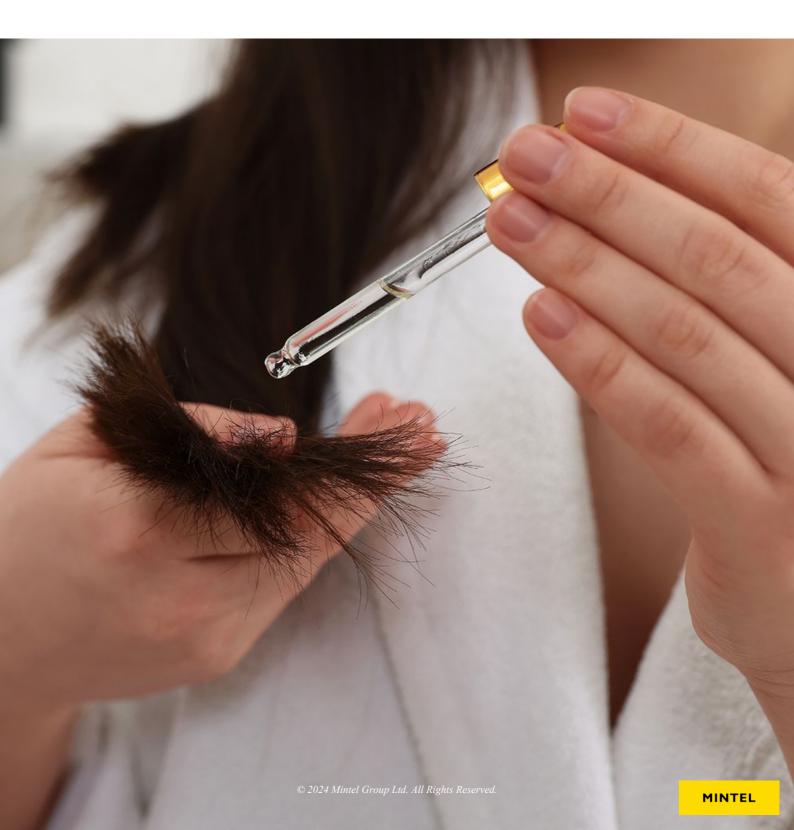
# HAIRCARE – INDIAN CONSUMER – 2023

Premiumise haircare for diverse Indian hair types by dialing up on nourishment and care. Focus on functionality to promote the usage of leave-in treatments.



Twinkle Behl, Research Analyst – Beauty and Personal Care, India





# Haircare - Indian Consumer - 2023

# This report looks at the following areas:

• Key trends seen in the haircare category in India

- Understanding the usage of haircare products
- Understanding diverse Indian hair types
- Identifying key hair concerns faced by consumers with diverse hair types
- Opportunities to premiumise consumers with diverse hair types
- Opportunities to upgrade consumers to new haircare formats

Premiumise haircare for diverse Indian hair types by dialing up on nourishment and care. Focus on functionality to promote the usage of leave-in treatments.

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# Overview

Launches in the haircare category are stagnating in India. However, there is potential for reviving innovation as Indian consumers are embracing haircare routines, new haircare formats and diverse hair types.

Traditionally, straight hair has been considered the ideal hair type for Indian women, which is why a majority of consumers claim to have straight hair. However, 8% identify their hair type as wavy and 16% as curly. Those with wavy and curly hair exhibit a preference for specialised haircare products designed for their specific needs, indicating an opportunity for premiumisation through products tailored to their unique hair types.

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There is potential for enhancing usage of new haircare formats (eg serum, essence) with consumers who already use them. Brands can enhance their functionality and play up on key features such as convenience and fragrance to increaseusage.

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# **Report Content**

# **EXECUTIVE SUMMARY**

• Mintel's perspective

### Key issues covered in this Report

- Overview
- The outlook for the haircare category in India
- Cater to the specialised needs of Wavy Hair Consumers by dialing up on nourishment
- Expand the product repertoire of Curly Hair Consumers by focusing on moisturising benefits
- Increase usage of leave-in treatments by driving up on functionality

# **KEY TRENDS AND MARKET FACTORS**

• What you need to know

### Shifting haircare focus demands new innovation

- India ranks within the top 10 countries globally in terms of haircare product launches
  - Graph 1: haircare\* launches by top 10 markets, 2018-23
- While shampoo maintains its dominance, all sub-categories are experiencing a launch standstill
  - Graph 2: hair launches, by sub-category, 2018-2023
- Enhanced focus on haircare
- Brightening claims reign in haircare
  - Graph 3: haircare\* launches, by beauty enhancing claims, 2018-2023
- Indian brands are revamping their haircare range with innovative claims

### **Embracing diverse Indian hair types**

- Indian consumers' obsession over straight hair
- Indian haircare brands boosting the fascination with straight hair
- Straight hair still remains a coveted and popular search topic
- Western countries show acceptance towards diverse hair types
- Curly hair movement gains momentum in India
- Indian haircare brands today are promoting an understanding of diverse hair types
- · Homegrown brands expand their offerings to include products for curly hair

### Hair treatments see a revolution

- · Shampoo and oil products continue to hold the highest significance
- India leads in hair oil launches

- Graph 4: top five markets, by % of hair oil\* launches, 2018-23

- Leave-in claims in haircare gain traction in APAC countries
  Graph 5: hair treatment product launches, by leave-in claim, 2018-23
- Serum format gains ground in India, with a focus on hair shine
- · Homegrown brands are now honing in on hair concerns with serums

### WHAT CONSUMERS WANT AND WHY

- What you need to know
- Hair loss is a prominent concern among Indian consumers
  Graph 6: hair concerns faced by Indian consumers in the past six months, 2023
- Capitalise on anti-hair loss claims
  - Graph 7: haircare\* launches by beauty-enhancing claims, 2018-23
- Drive more comprehensive anti-hairloss routines
- Traditional products continue to reign supreme
  - Graph 8: usage of haircare products in the past six months, 2023
- Indian consumers believe their hair type to be straight
  - Graph 9: consumers by hair type, 2023
- Consumers in South, East and West are displaying an increased awareness of their unique hair characteristics
  Graph 10: hair type, by region, 2023
- Understanding consumers with different hair types

#### Target Wavy Hair Consumers with haircare that offer specialised nourishment

- Who are the consumers with wavy hair?
- · Consumers with wavy hair seek specialised haircare
  - Graph 11: attitude towards haircare products, 2023
- Low NPD in India indicates an opportunity to capitalise on wavy hair
  - Graph 12: shampoo and conditioner launches for wavy\* hair, 2018-23
- Offer a haircare series specially curated for wavy hair
- Draw attention to the disparities in hair attributes when comparing straight and wavy hair
- Allow technology to take the lead in addressing the needs of wavy haircare
- Take note of the top three hair concerns among consumers with wavy hair
  - Graph 13: hair concerns, by hair type, 2023
- Provide anti-hairloss treatment for wavy hair
- Enhance usage with haircare that tackles hair thinning
- Elevate scalp care to include scalp scaling for wavy hair
- Enhanced usage of haircare products underscores quest for nourished hair
  - Graph 14: consumers with wavy hair using shampoo, conditioner and hair oil more, 2023
- Respond to the nourishment demands of wavy hair

- Incorporate scientific ingredients for enhanced nourishment
  - Graph 15: willingness to pay more for scientific ingredients in haircare, 2023
- Opportunity to tap into the trend of functional skincare ingredients for nourishment
  Graph 16: shampoo, conditioner and hair treatment launches with select ingredients, 2018-23
- Call out an array of nourishing hero ingredients
- Deliver nourishment to wavy hair with biotin

### Curly hair consumers seek hydration

- Who are the consumers with curly hair?
- Opportunity to premiumise by catering to specific hair type
- Graph 17: willingness to pay more for haircare for specific hair type, 2023
- Make curly haircare products available to consumers
- Case study: meeting the unique needs of Indian curly hair
- Attend to the increasing array of hair issues faced by consumers with curly hair
  Graph 18: willingness to pay more for haircare products that can solve specific hair concerns, 2023
- Reach more consumers by offering natural haircare products that can solve specific hair concerns
- TURF Analysis factors willing to pay more for in haircare products
- Curly hair consumers favour conditioners to tame their frizz
  Graph 19: conditioner usage among consumers, 2023
- Opportunity to capitalise on moisturising claim for curly hair
  - Graph 20: shampoo and conditioner launches for curly\* hair, by moisturising claim, 2018-2023
- Emphasise the importance of hydration when it comes to tackling hair concerns
- Introduce co-washing concept for hydration
- Guide Curly Hair Consumers to new products for effective hair maintenance
- Graph 21: willingness to pay more for haircare products, 2023
- Emphasise importance of hair styling products for curly hair
- Address hair concerns in hair styling products

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- Leave-in treatments show potential to out-do hair oils
  - Graph 22: more usage of haircare products in the past six months, 2023
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- Opportunity to capitalise on treatment formats beyond hair oils
  - Graph 23: hair treatment launches by formats and textures, 2018-23
- Offer leave-in treatments beyond serum format
- Aspiration for thicker and more voluminous hair
  - Graph 24: top three hair concerns, 2023
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  Graph 25: attitude towards leave-in treatments (eg conditioners, serum), 2023
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  - Graph 26: hair treatment launches, by damaged hair claim, 2018-2023
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- Transition to bond repair technology for addressing damaged hair concerns
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  - Graph 27: attitude towards unique fragrances in haircare, 2023
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- Innovate with unique fragrances

# **APPENDIX**

- Consumer survey methodology
- Social data research methodology
- TURF Analysis

# About Mintel India Consumer

Access our reports now and we'll tell you how major trends are affecting India. We also hone in on the regional differences from socio-economic groups to demographics such as age, gender and household composition. We research consumers in Metro and Tier 1 to 3 cities across the 4 main regions and in 6 local languages.

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- Understand the Indian market and see how it fits into wider trends on a local and global level.
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