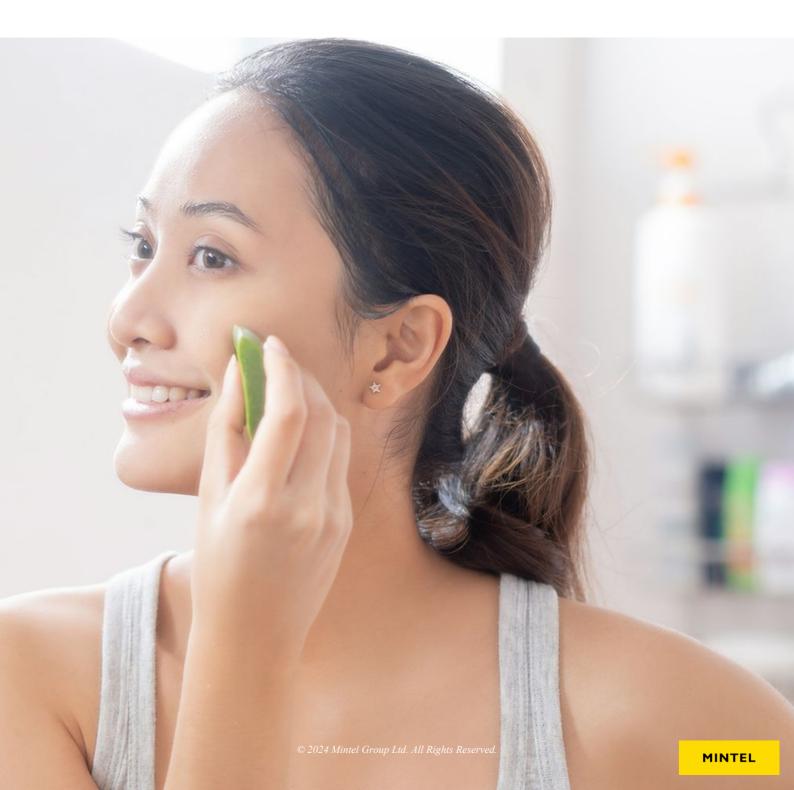
NATURAL AND ORGANIC SKINCARE – THAI CONSUMER – 2021

Align with Thai consumers' clean beauty values by tapping into the ecoethical claim and incorporating science for better efficacy.



A Mintel Analyst, Global Analyst



Report Content

EXECUTIVE SUMMARY

- What you need to know
- Mintel's perspective

Market context

- The impact of COVID-19 on natural and organic skincare
- Social movement-led consumption

What consumers want and why

- Consumers want: clean beauty
 - Graph 1: association with natural and organic skincare, January 2021
- · Consumers want: gentle, yet effective, skincare
 - Graph 2: agreement and disagreement with the effectiveness of natural and/or organic skincare products in solving skin issues, January 2021
- Consumers want: eco-ethical beauty
 - Graph 3: "It is worth spending more money on skincare products that are natural and organic"

Opportunities

- The future of Thai clean beauty
- Amp up the science in clean beauty for Gen Z
- Clean beauty with premium proposition for Millennial lifestyles

Competitive landscape

• New players are changing the face of natural and organic

Mintel predicts

- The outlook for natural and organic skincare industry
- The marketing mix
- Rebuild the category to stay relevant with consumers

KEY TRENDS

- What you need to know
- Launches in eco-sustainable skincare continue to rise
 - Graph 4: launches in natural skincare with ethical claims, May 2016-Apr 2021
- The clean lifestyle is a total wellness agenda
- Cruelty-free viral campaign sparks conversation for no-animal-testing products

- Education spark conversations around ethical beauty
- · Sustainability is starting to become integrated in Thais' daily life
- Emotional values are playing a part in choosing natural/organic skincare
- Younger generations are the activist generation
- Beauty retailers are curating clean offerings

KEY DRIVERS

- The pandemic heightens concern around wellness
- Animal ethics is a value close to Thais' heart
- Food trends continue to lead clean beauty direction
- Modern image helps natural and organic products appeal to young consumers
- Minimal design with a pop of colour speaks youthful aesthetics
- Natural ingredients becomes trending acne remedies for Gen Z

GLOBAL TRENDS AND HOW THEY ARE PLAYING OUT IN THAILAND

- Naturally, safer
- Value-led consumption towards external environment
- · Food trends fuel the clean beauty movement

CONSUMER INSIGHT

What you need to know

The clean beauty landscape

- Thailand is moving up the clean beauty scale
- "Ethical" and "sustainable" are becoming characters of natural and organic products in Thailand
 - Graph 5: association with natural and organic beauty products, January 2021
- Natural and organic consumers are shifting towards the under 35s

- Graph 6: attitudes towards whether both natural and organic products are becoming more appealing, by age group, January 2021

- Gen Z and Millennials are more involved with sustainability
 - Graph 7: consumers who researched the environmental impact of a product before buying by age groups, March 2021

- Graph 8: consumers who would like to see more innovative sustainability ideas from big beauty brands by, age groups, March 2021

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- Thai consumers do not differentiate between natural and organic
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- Graph 10: top three reasons to choose to buy a natural/organic skincare product, January 2021

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 - Graph 11: consumers' association with 'containing fewer ingredients' by product type, January 2021
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 - Graph 12: attitudes towards whether natural and/or organic product are suitable for sensitive skin, January 2021
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 - Graph 13: attitudes towards natural and organic skincare, January 2021

Gen Z brings the brain in beauty

- Anti-acne claims correlates with natural ingredients
 - Graph 14: launches in anti-acne skincare by natural claims, May 2016-Apr 2021
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 - Graph 15: natural and organic products consideration factors by consumers aged 18-24, January 2021
- Missing gap in skin issue solving ability

- Graph 16: consumers who agree and disagree that natural and/or organic skincare products are not effective in solving their skin issues, January 2021

Millennials are the beauty activists

- Millennials are willing to pay more for natural/organic
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- Thai Gen Z and Millennials are the activist generation
- Millennials prioritise exclusivity of the products
 - Graph 18: natural and organic products consideration by consumers aged 25-34, January 2021
- Consumer insights in summary

MARKET APPLICATIONS

• Opportunities: key focus area

Future projection of Thai clean beauty movement

- Redefine natural and organic into clean beauty
- The future of Thai clean beauty
- Start with eco-friendly packaging
- Show that brands care about animal welfare

Amp up the science in clean beauty for Gen Z

- Western brands are offering the new segment of natural and organic beauty offerings
- Boost clean beauty efficacy with actives
- Create first impressions through clean acne remedies
- Highlight natural active ingredients

Premium clean beauty offering

- Clean beauty with premium proposition for the Millennial lifestyle
- Tell the story behind the brand
- Take wellness under the wing of premium clean beauty
- Expand premium clean offerings to other adjacent categories

Who's innovating

- Brisuthi premium niche organic skincare
- ASKINS Honest SPF
- Regionally sourced ingredients

Global innovations

- Skincare brand for change
- Market applications in summary

BOARDROOM CHECKLIST



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