# SUPERMARKETS – SPAIN – 2023

While the food and drink market is, to some extent, recession-proof, price hikes have made shoppers more savvy in their choices.



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# Supermarkets - Spain - 2023

# This report looks at the following areas:

- The impact of the cost-of-living crisis and other issues on spending on groceries
- The opportunities and threats facing supermarket retailers
- Analysis of the size of the grocery retail sector and forecast for the next five years
- Sales, outlets and market share of the leading supermarkets

While the food and drink market is, to some extent, recession-proof, price hikes have made shoppers more savvy in their choices.

- Consumer usage of and attitudes towards grocery shopping
- Key generational and demographic differences among different consumer segments
- Significant launches and innovations

# Overview

80% of Spanish consumers are feeling the impact of higher food and drink prices, compelling many to modify their purchasing and eating habits to manage their budget.

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# **Report Content**

# **EXECUTIVE SUMMARY**

#### **Opportunities for the supermarkets**

- Drive growth and build customer loyalty with own label
- Scan-and-pay is an opportunity to reinvent the in-store grocery experience to encourage repeat visits and customer loyalty

• Loyalty schemes an opportunity for supermarkets to win customer loyalty and avoid engaging in a price war, protecting profitability

#### Market dynamics and outlook

- The five year outlook for grocery retailing in Spain
- Grocery inflation drives up in-home food and drink spending by 5.9% in 2022
   Graph 1: consumer spending on in-home food and drink (including VAT), 2019-23
- Food retailers' sales hit €124.5 billion in 2022, up 8.9% year-on-year
  - Graph 2: all food retailers sales (excluding VAT), 2019-28
- Approximately 81.4% of food and drink spending goes through supermarkets and hypermarkets
  - Graph 3: estimated percentage share of spending on food and drink products by channel, 2022
- Rising cost of living eroding purchasing power
  - Graph 4: key economic indicators, 2022-25

#### What consumers want and why

- Responsibility for grocery shopping more likely to be in the hands of women
  - Graph 5: who shops for groceries in the household, 2023
- Potential for 'top-up' shopping, with less than a third buying almost all their groceries in one go
  - Graph 6: how consumers shop for groceries, 2023
- Mercadona is the most popular grocer, with 73% of shoppers either spending most of their grocery budget there or using

it as a top-up destination

- Graph 7: grocery retailers used by those who are responsible/jointly responsible for grocery shopping in their household, 2023

- Grocery shoppers cutting back most on pricier branded items and opting to buy more own-label products
  - Graph 8: "In the last 12 months, have you bought more, about the same or less of the following types of food and nonalcoholic drink products compared to before?", 2023
- Grocery shoppers prioritising cost savings to manage budgets and streamlined purchasing experiences that save them time
  - Graph 9: attitudes towards grocery shopping, 2023

#### **Retailer activity**

- Mercadona is the biggest supermarket chain in Spain
  - Graph 10: leading grocery retailers, sales (excluding VAT), 2022
- Spain's three biggest grocery retailers Mercadona, Carrefour and Lidl increase their market share
  - Graph 11: leading grocery retailers' share of all food retailers' sales (excluding VAT), 2022

#### Launch activity and innovation

• Food waste initiative to help consumers save money, electronics rental service, and hassle-free grocery shopping apps

# **MARKET DYNAMICS**

#### Market size

- Inflation drives up in-home food and drink spending by 5.9% in 2022
  - Graph 12: consumer spending on in-home food and drink (including VAT), 2019-23
- Inflation-driven value growth masks decline in food retail sales volume
  - Graph 13: all food retailers, sales (excluding VAT), 2019-23
- Learnings from the last income squeeze
  - Graph 14: performance of all food retailers during last income squeeze, 2007-15
- Grocers the biggest market share gainers during the last income squeeze
  - Graph 15: percentage share of spending on food and drink products by channel, 2007-15

#### **Market forecast**

- Food retailers' sales growth to slow as grocery inflation eases
  - Graph 16: all food retailers sales (excluding VAT), 2019-28
- Continued pressure on spending despite grocery inflation easing

#### **Channels to market**

• Approximately 81.4% of grocery spend channelled through supermarkets and hypermarkets in 2022, up from 80.9% a year earlier

• Spar's modernised proximity stores with dedicated sections for bakery, delicatessen and butchery

#### **Macroeconomic factors**

- Cost-of-living pressures eroding grocery shoppers' brand loyalty
  - Graph 17: key economic indicators, 2022-25
- Temporary zero VAT rate on basic food items extended until end of June 2024
   Graph 18: consumer prices \* of food and drink, annual % change, 2021-23
- 80% of consumers feeling the impact of higher food and drink prices
   Graph 19: issues faced in the last two months, 2023
- 97% are being more careful with their food budget, even those more sheltered from the impact of rising grocery inflation

- Graph 20: ways that consumers save money on food and drink, 2023

- Nearly a third of consumers worried about their future financial situation
   Graph 21: financial confidence over the next year or so, 2023
- Supermarkets taking steps to fight food inflation and protect consumers' purchasing power
- Cutting back more on eating out
  - Graph 22: spending habits, past 12 months, 2023
- Supermarket-prepared meals and meal kits can replicate restaurant meals for a fraction of the price of dining out
- Supermarkets acting in a more sustainable way can build customer loyalty
- Demand for locally grown food an opportunity for supermarkets to address food miles concerns
- Food waste has become an important issue for consumers
- Supermarkets taking action to combat food waste
- Retail sales are growing but inflation is driving the growth

- Graph 23: retail sales, (unadjusted data (ie neither seasonally adjusted nor calendar-adjusted data)) of food, beverages and tobacco, 2021-23

## WHAT CONSUMERS WANT AND WHY

#### Who shops for groceries

- Responsibility for grocery shopping largely in the hands of a sole shopper
  - Graph 24: who shops for groceries in the household, 2019-23
- Women are the main grocery shoppers for their households
  - Graph 25: who shops for groceries in the household, by gender and age, 2023
- Grocery loyalty scheme membership is highest among women and a large number say their choice of store is influenced by membership promotions

• Less than a third buy almost all their groceries in one go, most do a regular 'main' shop and a number of smaller top-up shops

- Graph 26: how grocery shoppers shop, by gender and age, 2023
- Carrefour strengthens its geographical convenience store footprint

#### Where they shop for groceries

• Mercadona is Spain's most popular supermarket chain

- Graph 27: grocery retailers used by those who are responsible/jointly responsible for grocery shopping in their household, 2019-23

- Mercadona is Spain's leading 'primary' grocery shopping destination by usage levels
  - Graph 28: grocery retailers used for primary shop, 2019-23
- Mercadona the most popular 'primary' grocery shopping destination across all income groups
- Graph 29: grocery retailers used for primary shop, by net monthly household income, 2023
- Low-income shoppers flocking to Mercadona and Carrefour to do their 'primary' grocery shopping
  - Graph 30: year-on-year change in 'primary' supermarket destination, by net monthly household income, 2022-23

- Mercadona is also the country's leading 'top-up' grocery shopping destination
   Graph 31: grocery retailers used for top-up shops, 2019-23
- Eroski bolsters convenience and ultra-proximity store formats to get closer to where shoppers live
- Most use online for secondary shop
  - Graph 32: engagement in online grocery shopping, 2020 and 2023
- Mercadona captures the most low- and high-income 'top-up' grocery shoppers
  - Graph 33: grocery retailers used for 'top-up' shopping, by net monthly household income, 2023
- Big drop in high-income 'top-up' grocery shoppers shopping at Lidl
  - Graph 34: year-on-year change in 'top-up' supermarket destination, by net monthly household income, 2022-23

#### Trends in purchasing of branded vs own-label products

- Nearly a third of grocery shoppers have cut back on branded products
  - Graph 35: In the last 12 months, have you bought more, about the same or less branded food and non-alcoholic drink products\* compared to before?, by income, 2023
- The most commonly cited reason for choosing own label is because it is cheaper, but quality and provenance can drive desirability
  - Graph 36: Spain "I would choose an own-label food and non-alcoholic drink product over a branded product if it...", 2023
- 63% choose where they shop based on the available range of own-label products
  - Graph 37: behaviours related to branded and own-label food and non-alcoholic drink products, 2022
- Own-brand products represent close to 80% of Aldi's total sales in Spain
- More than eight in 10 buy own-label food and non-alcoholic drink products at supermarkets
  - Graph 38: types of stores used to buy own-label food and non-alcoholic drink products, 2022
- Own-label share of all food and drink product launches shrinking
  - Graph 39: food and drink own-label and branded product launches, 2018-23
- The cheapest own-label products benefiting the most from grocery shoppers trading down
   Graph 40: "In the last 12 months, have you bought more, about the same or less of the following types of food and non-alcoholic drink products compared to before?", 2023
- Purchasing of value own-label food and non-alcoholic products peaks among the less well-off

   Graph 41: "In the last 12 months, have you bought more, about the same or less of the following types of food and non-alcoholic drink products compared to before?" Value own-label products<sup>\*</sup>, by income, 2023
- Value own-label products make up a tiny proportion of all own-label food and drink products...
   Graph 42: own-label food and drink launches featuring economy claims, 2018-23
- Grocery shoppers have cut back most on premium own-label purchasing
   Graph 43: "In the last 12 months, have you bought more, about the same or less of the following types of food and nonalcoholic drink products compared to before?" – Premium own-label products\*, by income, 2023
- Premium own-label launches
  - Graph 44: own-label food and drink launches featuring premium claims, 2018-23

#### Selected behaviours when shopping for groceries

- Lower price options and streamlined purchasing methods to manage both budget and time constraints
   Graph 45: selected behaviours when shopping for groceries, 2023
- Nearly eight in 10 branded grocery shoppers have bought less branded food and non-alcoholic drink products
   Graph 46: "Financial concerns have made me cut back on the amount of branded food and non-alcoholic drink products I purchase", by level of concern, 2023

• No one wants to waste money in an income squeeze – safety-first approach to spending can help brands win back grocery shopper loyalty

• Competitive prices key to retaining customer loyalty

- Graph 47: "Competitive prices (ie lower than those offered at other retailers) have kept me loyal to the grocery retailer I typically spend the most money with", by income, 2023

- Real-time pricing tools can help grocery retailers stay competitive and attract price-conscious shoppers
- Seven in 10 shoppers think apps are a convenient way to shop for groceries
   Graph 48: "I think grocery retailer apps are a convenient way to shop for groceries", by age, 2023
- Customised offers, voice-activated payments, AI and AR shopping experiences can drive app engagement and boost sales
- Most grocery shoppers want to scan as they shop and pay with their mobile
  - Graph 49: "I would use a scan-and-pay service (eg scanning products yourself and completing payment via an app) in a grocery store/retailer", by age, 2023
- Younger grocery shoppers the most keen to skip the checkout queue and pay by phone
- Preference for a quick 'in-and-out' grocery shopping experience paving the way for till-less stores
- Other checkout-free technologies that speed up grocery shopping worth considering
- Scan-and-pay can be a way for retailers to boost customer loyalty, operate in a more cost-effective way and deliver an omnichannel experience
- Loyalty/membership scheme promotions persuade 64% of grocery shoppers to switch brands
  - Graph 50: "Loyalty/membership scheme promotions encourage me to shop with a different grocery retailer to the one I spend the most money with", by income, 2023
- Grocery customer loyalty scheme membership prolific

- Graph 51: "Which of these grocery loyalty/membership schemes are you/a member of your household currently a member of?", 2022

- · Loyalty schemes need to be compelling to keep customers from switching
- Other loyalty scheme strategies grocery retailers should consider to increase engagement and retention
- Grocery shoppers consolidating multi-shopping missions under one roof
  - Graph 52: "Buying non-food products at grocery retailers saves me a trip to other retailers", by age, 2023
- Why supermarkets should offer beauty and personal care products alongside food

- Graph 53: type of retailer used for beauty and personal care products purchasing in-store or online in the last 12 months, 2022

• Combining grocery shopping with browsing for clothing could be a compelling proposition

- Graph 54: where consumers have bought clothes for themselves in-store or online in the last 12 months, 2023

# **RETAILER ACTIVITY**

#### Key metrics and market share

- Leading grocery retailers
  - Graph 55: leading grocery retailers, sales (excluding VAT), 2022
- Supermarket sales growth accelerates in 2022
- Mercadona is Spain's leading grocery retailer by revenue
- Leading grocery retailers store network
- Carrefour and Alcampo strengthen store presence with acquisitions
- Discounters Aldi and Lidl ramp up store expansion
- El Corte Inglés trials new supermarket concept in Madrid
- Mercadona is the clear market leader, accounting for nearly a quarter (24.3%) of total sector sales
   Graph 56: leading grocery retailers' share of all food retailers' sales (excluding VAT), 2022
- Leading grocery retailers increase combined market share to 64.4% in 2022

#### Online

- More than half of all Spanish consumers buy at least some of their groceries online
- Most online grocery shoppers are budget-focused, discounts and deals are more important than ever
   Graph 57: attitudes to shopping online for groceries, 2023
- Dia customers have promotions at their disposal quickly and easily, directly on their mobile phone
- Total online grocery sales reached an estimated €2.5 billion in 2022
  - Graph 58: estimated online grocery retailing sales, 2020-23
- Mercadona is the leading online grocer

#### Launch activity and innovation

- New Al-powered tool to help consumers reduce food waste and save money
- Lidl adds wines to its webshop
- Carrefour launch electrical goods rental service
- 'Zero food waste' products
- Fast and hassle-free grocery shopping experience in the palm of your hand
- Caprabo opens 'socially inclusive' supermarket in Barcelona

### **APPENDIX**

#### Supplementary data – market dynamics

- Current financial situation
  - Graph 59: current financial situation, 2023

• Population projections

## Report scope and definitions

- Market definition
- Abbreviations and terms

### Methodology

• Consumer research methodology

#### Sources

• Data sources

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