TEA & HOT CHOCOLATE – GERMANY – 2022

Functional benefits for physical and emotional wellbeing will be crucial in driving market growth for both tea and hot chocolate.



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Tea & Hot Chocolate - Germany - 2022

This report looks at the following areas:

- The impact of COVID-19 on tea and hot chocolate consumption
- How consumers' tea and hot chocolate usage has increased since 2020
- Consumers' interest in different features of tea and hot chocolate, including support for overall wellbeing, added functional benefits and a desire for new formats and flavours

Functional benefits for physical and emotional wellbeing will be crucial in driving market growth for both tea and hot chocolate.

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• How launch activity reflects consumer demand, especially for ethical and more environmentally friendly products

Overview

Tea and hot chocolate have benefitted hugely from COVID-19 measures as retail value sales **increased by 8.9% for tea and 6.3% for hot chocolate** in 2020, with still relatively strong growth for 2021. Tea supported holistic wellbeing but also relaxation, whereas hot chocolate offered comfort and indulgence.

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Report Content

EXECUTIVE SUMMARY

Key issues covered in this Report

Overview

The impact of COVID-19 on tea & hot chocolate

- COVID-19 boosts tea and hot chocolate sales in 2020/21
- COVID-19's impact on tea and hot chocolate and German consumer behaviour

Market context

- 9 in 10 Germans drink tea, and 7 in 10 hot chocolate
 - Graph 1: overall usage of tea and hot chocolate, 2021
- More time at home as a result of COVID-19 measures boosts tea and hot chocolate retail sales
- · Concerns about sustainability and environment are important to German tea and hot chocolate drinkers

Mintel predicts

- The pandemic boosts tea and hot chocolate sales
- Market size & forecast following the COVID-19 outbreak
- Long-term growth of tea and infusion retail value sales driven by premiumisation
- Market size & forecast following the COVID-19 outbreak
- COVID-19 outbreak gives a value sales boost to hot chocolate in 2020/21

Opportunities

- Help tea drinkers support their physical and emotional wellbeing
- Position tea as a stress buster
- Offer escapism with transportive tea flavours
- Tap into cold-brew tea's potential as a BFY alternative to soft drinks
- Elevate the hot chocolate experience with chocolate spheres

The competitive landscape

- Brands lead value sales of tea, but private labels have a strong footing in volume sales
 Graph 2: company retail market share of tea, by value and volume, 2020
- Quick download resources

MARKET DRIVERS

- COVID-19: market context
- The impact of COVID-19 on the German economy

- Graph 3: key economic data, in real terms, 2019-23

- Consumers' environmental concerns are growing
- Sustainable and socially responsible farming is important to German consumers
- Tea benefits from focus on holistic health
- More time at home as a legacy of COVID-19 bodes well for tea and hot chocolate
- Supply chain issues impact the tea market

WHAT CONSUMERS WANT AND WHY

Drinking habits of tea and hot chocolate

- Most Germans drink tea relatively infrequently
 - Graph 4: frequency of drinking different types of tea at home or in the workplace, 2021
- A quarter of German tea drinkers drink six types of tea
 - Graph 5: repertoires of tea drunk at home or in the workplace, by age, 2021
- Hot chocolate serves as an occasional drink
 - Graph 6: frequency of drinking hot chocolate at home or in the workplace, 2021

Interest in tea with selected benefits

- · German tea drinkers are interested in targeting specific aspects of health
 - Graph 7: interest in tea with certain characteristics, 2021
- Tea drinkers want functional benefits
- · Focus on immune system through ingredient innovation
- Raise the game for tea as go-to drink for relaxation and stress relief
- Ayurvedic ingredients can elevate holistic wellness proposition
- · International inspiration: teasing the senses to enhance relaxing activities
- · Strong interest in tea that supports digestive health
- Interest in gut health sparks innovation in probiotic teas
- Three in ten tea drinkers look for energy support
- Energy boosters in the German tea market

Behaviours related to tea

- Almost three in four German tea drinkers trust herbal tea's health benefits
 - Graph 8: behaviours related to drinking and buying tea, 2021
- Great openness to trying new teas bodes well for flavour innovation
- Transportive tea flavours can offer escapism from the daily grind
- Travelling to far-off places with destination flavours
- Tea can capitalise on alcohol moderation trend, especially for social occasions
- Cold-brewed tea has potential to compete as a better-for-you soft drink alternative
- Cold-brew tea holds wide appeal as a soft drink alternative

Interest in innovation in tea & hot chocolate

- NPD opportunities within the health space are manifold
 - Graph 9: interest in certain hot drinks, 2021
- Tapping into new formats and more engaging occasions with hot chocolate
- Chocolate spheres lend themselves well to tap the gifting occasion
- Sizeable interest in tea with nootropic ingredients
- International inspiration for nootropic ingredients

Attitudes towards hot drinks

- Protecting the environment matters to German tea drinkers
 Graph 10: attitudes towards hot drinks, 2021
- More environmentally friendly tea bag solutions are needed
- Innovative solutions to make tea (packaging) more environmentally friendly
- Promote advantages of loose tea's minimal packaging
- Instill trust by highlighting ethical credentials
- Socially responsible tea brands gain consumer support
- Strong interest in sugar/calorie-reduced hot chocolate
- Sugar reduction needs to be a focus NPD area in hot chocolate
 - Graph 11: consumers who agree there should be a wider range of hot chocolate drinks with reduced sugar content, by gender and age, 2021
- Natural sugar alternatives also appeal widely in hot chocolate
- · Hot chocolate with functional benefits appeals to half of Germans

LAUNCH ACTIVITY AND INNOVATION

Tea launch activity and innovation

- Brands lead for tea NPD
 - Graph 12: tea launches by brands vs private label, 2017-21
- Tea launches with ethical & environmental claims see a jump
- Tea launches with ethical & amp; environmental claims see a jump
- Ethical and organic tea claims are the most common
 Graph 13: tea launches by top 10 claims, 2017 and 2021
- Tea brands launch more ethical offerings
- Ethical claims have yet more opportunities
 Graph 14: tea launches by ethical claims, 2017 and 2021
- Steady focus on stress & amp; sleep functional claims
 Graph 15: tea launches by top five functional claims, 2017 and 2021
- Highlight teas for stress relief, relaxation and improved sleep

- Digestive health is a theme of tea NPD
- Teas with added vitamins and minerals can boost sales
- Stand out by adding vitamins and minerals
- Tailor functional tea to women's needs
- · International inspiration: special health teas offer scope for innovation
- Make loose tea a more premium experience
- Reduced plastic use appeals to consumers

Hot chocolate launch activity and innovation

- More than half of hot chocolate products are ethical and/or organic
 Graph 16: hot chocolate launches, by top 10 claims, 2017-21
- · Consumers demand more focus on health and wellbeing in hot chocolate
- · Hot chocolate launches see a stronger focus on functionality and added benefits
- Brands spice up the hot chocolate category
- Premium launches with innovative flavours
- Create an engaging experience at home
- · Highlight convenience with pods and sachets

Advertising and marketing activity

- Teekanne launches organic range
- Traveling with Meßmer teas
- Koawach highlights waking up with Guarana

MARKET SHARE

• Teekanne and Ostfriesische Tee Gesellschaft lead German tea market

Retail market share of tea and infusions, by value and volume, 2019-20

- Teekanne leads the German tea market
- Private labels have a strong footing in tea volume sales, but lost share in 2020

MARKET SIZE, SEGMENTATION AND FORECAST

Retail value and volume sales and forecast of tea & infusions, 2016-26

- Tea and infusions expected to grow in value until 2026, while volumes struggle
- Tea and infusion value sales projected to grow by 14% over 2021-26...
- ...but tea and infusions volumes are forecast to shrink by 2% over 2021-26

Retail sales of tea and infusions, by segment, 2019-20

• Infusions driving the market

• Infusions drive the market, outperforming tea by some distance

Retail value and volume sales and forecast of hot chocolate, 2016-26

- Hot chocolate category increased sales by 3.6% in 2021
- Hot chocolate value sales projected to be stable (+1%) over 2021-26...
- ...while hot chocolate volume sales are forecast to shrink by 1% over 2021-26

Retail sales of hot chocolate, by segment, 2019-20

- Hot chocolate value sales grow by more than 6%
- Hot chocolate retail market grew by 6% in value terms
- Hot chocolate retail volume sales increased by 5%

APPENDIX

Appendix – products covered, abbreviations, consumer research methodology and language usage

- Products covered in this Report
- Abbreviations
- Consumer research methodology
- A note on language

Appendix – market size and central forecast methodology

- Forecast methodology
- · Forecast methodology fan chart
- Market size and forecast tea value
- Market size and forecast tea volume
- Market forecast and prediction intervals tea value
- Market forecast and prediction intervals tea volume
- Market size and forecast hot chocolate value
- Market size and forecast hot chocolate volume
- Market forecast and prediction intervals hot chocolate value
- Market forecast and prediction intervals hot chocolate volume



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